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#### ITQAN Newsletter – Fourth Issue / November 2019



# My Life at ITQAN Institute: "A Trainees Voice"

"I have been in ITQAN since October last year. Currently, I am studying the T3 foundation program. I like the different methods of teaching here. The training is moving forward smoothly, and the teachers are amazing. What I like most is the way things are organized. I want to study Civil in Vocational Training because my company chose it for me. I know I will be great at it. I love the practical training a lot, but I dislike the theoretical subjects. I think



I could learn best by doing. ITQAN has given me a home away from home. I feel really comfortable here." "The college is more than a collection of buildings and classrooms. It is a rich environment. The college is a society in which trainees, teachers and administration work together. Even though a lot of students find a huge difficulty in adapting themselves to the college and the atmosphere. The college has done a lot to help make us feel comfortable. I like many of the activities for example the Recreation room where we have many activities and spend some quality time on our own. I want to study Mechanical Inspection



Bader Khalawi Alshammari (1120302995) Saudi Aramco, T3 Group 4

in Vocational Training because I love machines. I spend more time in ITQAN than in my own home. ITQAN has become a second home."

# Vocational

#### ON THE JOB TRAINING (OJT) FOLLOW-UP VISITS FOR 4TH & 5TH COHORT GRADUATES



Intertek Company (C-IV & C-V)

Velosi Company (C-IV & C-V)

Fahss TUV Nord (C-V)

### DISTRIBUTION OF ON THE JOB TRAINING (OJT) COMPLETION CERTIFICATES



ITQAN distributed the OJT Completion Certificates to graduates from the 1st, 2nd & 3rd Cohorts who completed their Job Task Standards (JTS). Certificates of completion are issued upon validation of the JTS completion and signing off by the mentor at the job site. As of October 2019, a total of (250) or 96% out of (261) graduates were issued certificates.

### **ITQAN GRADUATION COHORT VII (NOVEMBER 2019)**

On November 14th, 2019, a total of three hundred and one (301) trainees from twenty-three (23) different sponsors successfully completed the two-year Inspection diploma program at ITQAN. Besides Saudi Aramco (89 trainees), the list of sponsoring companies includes major companies such as Al-Suwaidi, ArcelorMittal, Arkad, Nesma, and Velosi. It is worth mentioning that these graduates will undergo the On-The-Job Training (OJT) program to complete their Job Tasks Standards (JTS). This graduation brings the total number of graduates from the institute to one thousand one hundred and twenty-nine (1129) trainees.





# **Marketing and Public Relations**

#### SOCIAL RESPONSIBILITY POTENTIAL PARTNERSHIP

On June 24th, 2019, a team from INSAN – CHARITY SOCIETY FOR ORPHANS CARE based in Riyadh visited ITQAN Institute and met with ITQAN management The objective of the meeting was to explore the possibility of partnering to offer training and jobs for orphans benefiting from the organization in Riyadh area. The visiting team was provided with an overview of the institute as well as a tour of workshops and classrooms. It was agreed that ITQAN and INSAN will continue meeting to further strengthen the relationship.



### HUMAN RESOURCES DEVELOPMENT FUND (HRDF) VISIT

As part of ITQAN's efforts to partner and reach out to its stakeholders, ITQAN Team met with representatives from the HRDF comprising (Ghanem Al Ghanem General Manager & Bandar Khalid Al Marzooq of the HRDF Training Channels & Quality) on Thursday June 27th, 2019. The objective of the meeting was to better understand ITQAN's operations, business model, quality standards and explore the possibility of HRDF support to the institute. During the meeting the representatives were provided with an overview of the institute and the services provided to help train and employ Saudi youth. The on-job-training (OJT) program



implemented by ITQAN was the center of a lot of discussion as it is an essential complementary component of the training & development of the graduates.

On their part the HRDF representatives provided an overview of their operations shedding light on the support mechanism currently applied



and the outlook for the HRDF function. The visit concluded with a tour of workshops where the team interacted with trainees encouraging them and offering the HRDF support after graduation. The team commended the support provided by Saudi Aramco in terms of supplying the latest training equipment.

#### JOB FAIR TRIMESTER 3 2018/2019 – JUL INTAKE





### **SPONSOR GROWTH**

The number of sponsoring companies has been increasing every new intake. As of Nov 2019, Intake, the total number of sponsors reached 71 which is a 65% increase from October 2017 intake (43).



#### POTENTIAL SPONSORING COMPANY FOR PARTNERSHIP

On July 24th, 2019, a team from Diversified Lines Petroleum Services (DLPS) visited ITQAN Institute and met with ITQAN management. The objective of the visit was to explore partnering to satisfy DLPS's needs for Inspection training. The visiting team were provided with an overview of the institute and the services offered besides a tour of workshops and classrooms. It was agreed that ITQAN and DLPS will continue meeting to forge a fruitful partnership.

### YANBU PMT CONTRACTORS

On October 7th, ITQAN representatives met with seven (7) representatives from two (2) major Construction Contractor Companies; Saudi Services for Electro Mechanic Works Co. (SSEM) & TEKFEN Construction, working at Saudi Aramco (PMT) site in YANBU. The objective of the meeting was to promote ITQAN and explore the possibility of new sponsorship and grants. Mr. Abdullah Al-Subaie of Saudi Aramco (PMT) who organized the meeting is working with the contractor companies to encourage them to sponsor trainees for the March 2020 intake.



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# **RAS TANURA LABOR OFFICE MEETING**

On Wednesday, October 8th, 2019, ITQAN management met with three (3) representatives from the Ministry of Labor (MoL) office in Ras Tanura. The objective of the meeting was to discuss trainee's concerns regarding the delay in their salaries/stipend. During the meeting ITQAN emphasized the impact of the delay on trainee morale & attendance and the efforts exerted to eliminate the negative impact on performance. The meeting resulted in the establishment of a focal point of contact to communicate such issues to MoL office. The representative announced that ARKAD trainees would receive their salaries soon.



# TRAINEE CONCERN WORKSHOP



On October 22nd, 2019, ITQAN management organized aworkshop to adress trainee sponsor relations. In attendance were representatives from MoL, HRDF and TVTC. The workshop resulted in the formation of a taskforce and agreement on a mechanism to deal with delay in salary/stipend payment. Attendees identified roles and responsibilities of each entity for better communication.

# **Enrichment Program**

# ITQAN MD TABLE TENNIS TOURNAMENT

On Wednesday, April 24th, 2019, the finalist's trainees played the final match of the 1st ITQAN MD's Table Tennis Tournament 2019 in the Multi-Purpose Hall. The objective of such events is to promote a culture of injury free sport activities. Trainees, and staff members attended the extra curricula activity with the ITQAN MD as the guest of honor. ITQAN MD recognized the winning trainees and the Organizing committee for the successful completion of the tournament.



Grand Winner: Mahdi Jamal Alabduljabbar, ID#1109772655 (C.A.T Group), Foundation Year

# Health, Safety and Environment

## HAJJ HOLIDAYS TRAFFIC SAFETY AWARENESS CAMPAIGN



On August 6th, 2019, ITQAN conducted a Traffic Safety Campaign to trainees who were going on Hajj Holidays (9th till 24th August 2019). Proceedings of the event included opening remarks by ITQAN Managing Director, and presentations by the Saudi Aramco Safety Advisor, International Training Provider (ITP) Safety Officer and the ITQAN Safety Ambassadors. This campaign comes in line with ITQAN's commitment to promote safe driving habits among trainees.

"We are what we repeatedly do. EXCELLENCE, then, is not an act, but a habit." -Aristotle

#### **CONTACT US:**

The ITQAN Newsletter is a publication for The Inspection Technology & Quality Assurance National Institute (ITQAN) community of Ju'aymah, Ras Tanura. Should you have any comments and suggestions, proposed articles, photographs, to enhance our newsletter, please email them at newsletter@itqaninstitute.edu.sa or you may reach us at 013-510-7670 Ex. 1012.

