# NEWS LETTER

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المعهد الوطني لتقنية الفحص وضمان الجودة Inspection Technology & Quality Assurance National Institute



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Marketing &

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# Insight from the Chairman of Board of Trustees

"The social and economic trends establish the need for a new approach to Technical and Vocational Education and Training (TVET) system with a view to have a new development pattern which holds a culture of economically, environmentally and socially sustainable development. The TVET is expected to play two crucial roles in the national sustainable development. The first role is to provide training opportunities and career advancement venues for Saudi youth. The second is to provide skilled and qualified manpower that is needed at all levels of the economy.

Vocational Education & Training are instrumental in the realization of the



Dr. Hasan J. Al-Zahrani, ITQAN BoT Chairman

General Manager, Downstream Project Management, Saudi Aramco

Kingdom's 2030 vision. The paradigm shift from total dependency on oil requires a workforce that is focused on the needs of new industry capitalizing on the Kingdom's human resources. Vocational training is expected to provide the Kingdom youth with the needed set of skills that will help build the local content of the workforce. It has been always a challenge to change the mindset of the community about vocational education that puts it a second choice to academic education. TVET is not only important, it is the nucleus of nation building today. We all should recognize that TVET is an investment not a cost, with significant returns including the well-being of employees, enhanced productivity, international competitiveness and economic growth in the long run.

Through commitment to quality outcome, ITQAN is aspiring to be the flagship of Technical & Vocational training in the kingdom as well as the region at large."

### My Life at ITQAN Institute: "A Faculty & Trainee's Voice"

"So, there I was, October 18th, 2016 - a cold and misty Tuesday morning breezing through the Causeway, passport stamped with goosebumps and butterflies churning in my stomach. Panting in deep breaths, I was about to enter yet another venture in a foreign place totally alien to me. All I knew prior to this was flying the colors of yellow and black – Hijaz's very own Al Ittihad

2 and half years later I stand tall at being one of the seasoned experienced tutors within the Foundation department. They say legends never die, well at ITQAN legends never fall. Many have come, many have gone, but the true warriors have remained steadfast with their feet planted in the face of tribulations that have come about throughout



Mr. Ebrahim Alibhai, Foundation Department

the course of time. Undoubtedly the hardest working set of colleagues (with an ample of humor and banter) within the Kingdom hands down – it has been nothing short of an absolute pleasure being a part of this Institute.

...& how do I get on with the trainees one may wonder? Just state my name and you'll see their response, and when you do – know that the love and respect is mutual...... I teach life – not just English."

"My experience at ITQAN is such an interesting one. The institute has many facilities that makes training not only informative but also entertaining. The recreation room is my favorite zone to spend some quality time with friends as well as the football pitch. I do not use my private car to commute from and to ITQAN; I use the bus service provided instead. New services are



Mushref Howaidi Alshammari (1122226218) – Saudi Aramco

provided every now and then to make training easier. The institute uniform with the ID make me feel neat and belong to some professional organization. Every day, I learn new things and I am becoming a better speaker of the English language. I am looking forward to the PET exam at the end of T3. I am sure I will pass it as my teachers are doing everything, they can to make us ready for the test. Looking back when I attended my first class, I realize that I have come a long way."

Vocationa

#### INDUSTRIAL SITE VISIT AT AL AZZAZ LABORATORY, DAMMAM

On December 27th, 2018, a group of 33 ITQAN trainees of Civil Discipline escorted by three vocational instructors went on a site visit to Al-Azzaz Laboratory under construction Project in Dammam. It was a practical value added to trainees' experience on real-job environment. The site visit was in line with the scheme of work and learning objectives. The trainees' feedback after the visit was highly positive and they were asked to share their experience with their peers.



### ON THE JOB TRAINING (OJT) FOLLOW-UP VISITS FOR 4TH COHORT GRADUATES

Starting January 2019, ITQAN team conducted OJT follow-up visits with the 4th Cohort October 2018 graduates.



Petro Rabigh Company (C-I & C-II)



Intertek Company (C-IV)



SGS Company (C-IV)





### DISTRIBUTION OF ITOAN ON THE IOB TRAINING (OIT) COMPLETION CERTIFICATES

On February 6th, 2019, ITQAN team began the distribution of the OJT Completion Certificates during a site visit to companies with graduates who have already completed their Job Task Standards (JTS). Certificates of completion are issued upon validation of the JTS completion and signed off by the mentor at the job site. At the end of April 2019, a total of (196) out of (288) certificates were issued to trainees coming from 1st to 3rd Cohorts resulting to a total completion rate of 68.06%.



### SA INSPECTION DEPARTMENT PROFESSIONAL DEVELOPMENT PROGRAM (PDP) VISIT

On February 13th, 2019, a group of twentyone (21) Saudi Aramco Inspection Department Professional Development Program (PDP) participants visited ITOAN Institute. The visiting team was provided with an overview of the Institute in addition to a tour of the workshops



where they engaged in an interaction with the trainers and had the opportunity to have hands on experience of inspection equipment used for training as well as on the job site. Visitors left ITQAN appreciating the visit that provided them with a chance to enhance their knowledge and skills.

### CIVIL INSPECTION TRAINEE SITE VISIT TO HATCO, JUBAIL

On March 28th, 2019, a total of sixty-six (66) Civil Inspection trainees along with their six (6) instructors conducted a site visit to the project site of HATCO, one of the sponsoring companies, in Jubail as part of their training program. The objective of the visit was to familiarize trainees with

the worksite environment and give them hands on experience on their future job. Such visits are an essential part of the scheme of work and learning objectives of the curriculum. The trainees' feedback was highly positive. Trainees were recommended to share their experience with their peers.



### **Marketing & Public Relations**

### ITQAN PARTICIPATION IN CONTRACTOR / BUSINESS CONFERENCES AND FORUMS



2018 SA Operation Inspection Technical Forum in Carlton Hotel, Khobar



2018 SA Community Services Contractors Forum in Ithra, Dhahran



2018 SA Quality Forum in Kempinski Hotel, Khobar



2019 TVTC Eastern Province Forum in Dammam

#### **JOB FAIR TRIMESTER 2 2018/2019 – FEB INTAKE**







# SPONSORS GROWTH



### ITQAN OUTREACH PROGRAM IN RIYADH







During the period of March 3rd through 14th, 2019, ITQAN launched an outreach program covering 40 high schools in Riyadh Area. The objective of the outreach program is to attract potential high school graduates to join ITQAN once they finish high school. It is expected that the campaign will result in promoting vocational training among students and raising awareness of the opportunities provided by ITQAN.

### POTENTIAL SPONSORING PARTNERSHIP

YASREF Company



partnership with these organizations in the training and development of their workforce.









### **Health Safety and Environment**

### RAHIMA BEACH CLEANING CAMPAIGN

On November 29th, 2018, 50 ITQAN trainees participated in the Rahima Beach Cleaning activities organized by the Ras Tanura Terminal Department. The participation comes as a manifestation of the value of social responsibility. Participation in such activities help raise trainees' environmental awareness.





### INSTALLATION OF NEW VENDING MACHINES





On January 16th, 2019, the vending machine company (Laventa) delivered five machines to ITQAN. The machines have been installed in a convenient area where trainees can purchase snacks and hot and cold beverages. The installation of the machines comes as part of ITQAN's continuous effort to improve the learning environment and provide better services to trainees to encourage them to stay within the premises throughout the day.

### TRIMESTER 1 2018/2019 ROAD SAFETY AWARENESS CAMPAIGN

On February 7th, 2019, ITQAN conducted the End of Trimester Road Safety Campaign in the Multipurpose Room at ITQAN. The objective is to raise trainees' awareness of Road safety before they go on their upcoming one-week break. Proceedings of the event included presentations by the Local Traffic Police, a Traffic Signature Program and the Safety Ambassadors Club. Approximately 500 trainees attended the event. Besides the presentations, the campaign included an SMS sent to all trainees in addition to having them sign the "I Will Come Back Safe" pledge.













### ITQAN EMOTIONAL EFFECT PROGRAM (EEP)



On February 27th, 2019, approximately 30 high risk trainees with over speeding violation visited Dammam Rehabilitation Center as part of the EEP which aims to enhance trainees' awareness about the danger of traffic accidents and the impact they leave on both individuals and the



community at large. This exercise comes in line with ITQAN's strategy to promote safety culture among trainees through the Driving Monitoring Device (DMD) Campaign. It is expected that such visits will instill good driving habits in trainees and help eliminate road accidents.

### 12th BoT Meeting

On March 18th, 2019, ITQAN BoT held its' 12th meeting at ITQAN Institute. During the meeting, BoT members discussed performance



improvement efforts implemented at ITQAN, challenges and future outlook. Items discussed included among others accreditation, marketing strategy, future funding model and 3-Year business plan. The BoT members toured the Vocational training workshops and had a group photo with staff & trainees.

### TVTC 6<sup>th</sup>Advisory Board Meeting

On April 10th, 2019, ITQAN hosted the TVTC 6th Advisory Board meeting. Twenty-two (22) board members attended the meeting. The event comes in line with the partnership among TVTC colleges and institutes and the strategic partnership academies. It is worth mentioning that the TVTC Eastern Province Advisory Board moves their periodical meeting across the Colleges and Academies.



"Education is an ornament in prosperity and a refuge in adversity." -Aristotle

#### CONTACT US:

The ITQAN Newsletter is a publication for The Inspection Technology& Quality Assurance National Institute (ITQAN) community of Ju'aymah, Ras Tanura. Should you have any comments and suggestions, proposed articles, photographs, to enhance our newsletter, please email them at newsletter@itqaninstitute.edu.sa or you may reach us at 013-510-7670 Ex. 1012.

